



SWAN Fireside Chat

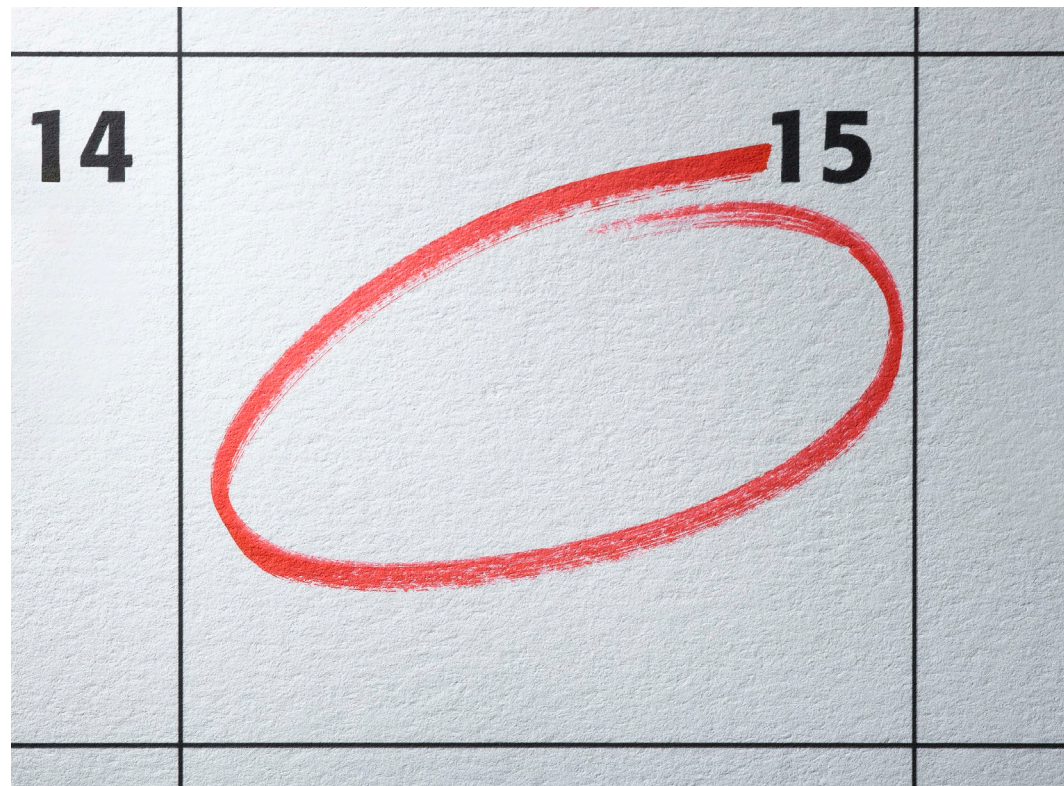
July 28, 2026

Agenda

- Symphony Rebuild
- SWAN Expo Update
- ILS Search
- Aspen Update
- Resource Sharing Update
- Training & Documentation Update
- User Group Updates
- Upcoming Events

IPLAR Office Hours

Meeting will be rescheduled



Symphony Index Rebuilds

- Headings Index/Rebuilds
 - July 4th weekend
 - Started July 3rd after libraries are closed
 - Rebuilt Bibliographic Data headings and text indexes
 - Took about 24 hours to complete
 - Labor Day weekend for Authority Index and Thesauri Rebuilds

SWAN Expo

SWAN Expo Update

When: Friday, August 21, 2026 from 9:00 a.m. to 4:00 p.m.

Where: NIU Naperville Conference and Events

Cost: \$45

Conference program is live!

Library of Things Petting
Zoo: Looking for volunteers!

Registration is open through
August 14th!

Keynote speaker



“Protecting Patrons' Data Privacy with Digital Vendors”

Dorothea Salo:

*The Information School, College of
Computing & Artificial Intelligence,
University of Wisconsin-Madison*

Register for SWAN Expo!

swanlibraries.net/expo

ILS Search Announcement

ILS & Analytics search

Board vote at June meeting

Includes ILS and analytics

Aspen and other third-party solutions will remain

Projected one-year timeline for RFP, demos, and membership involvement

Details at September 3, 2026 Quarterly

Aspen Update

Allowing patrons to update phone – live!

Patrons can now edit their email address, and we're exploring a change to allow them to edit their phone number.

[Catalog Home](#) » [My Account](#) » Contact Information

Contact Information

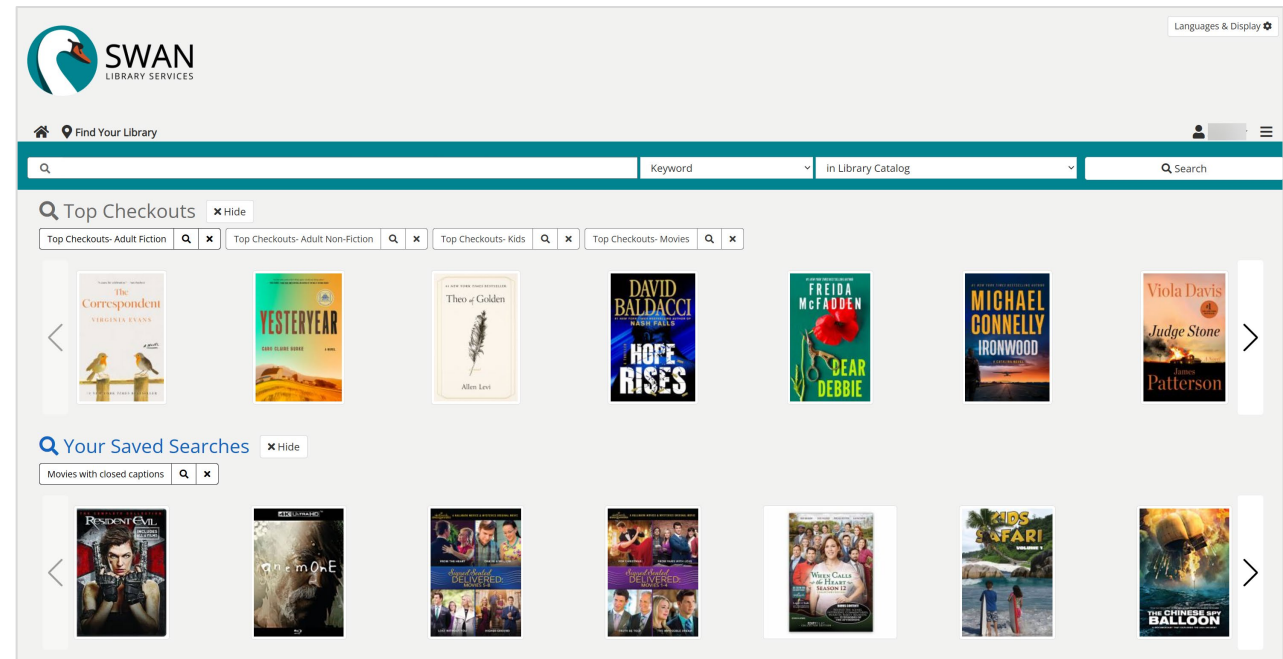
Full Name	
Expiration Date	
Preferred Name	
Address	915 HARGER ROAD SUITE 260
City	OAK BROOK
State	IL
Zip	60523
Primary Phone Number	555-555-55 * Phone number must be exactly 10 digits.
Email	

[Update Contact Information](#)



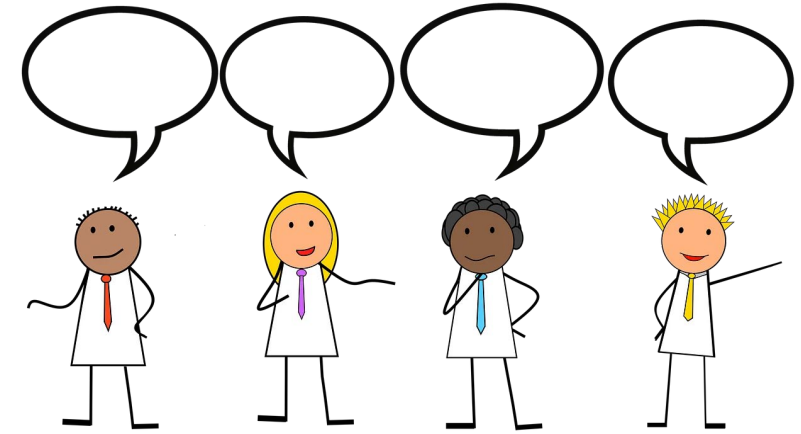
Full-width themes

New! Check with your OPAC Admin to enable.



Resource Sharing update

Join the conversation in the SWAN Community Forum!



Paperless Interlibrary Loan Thread

- Strategies
- Clean-up and maintenance

<https://forums.swanlibraries.net/t/policies-around-saving-ill-paperwork/2114>

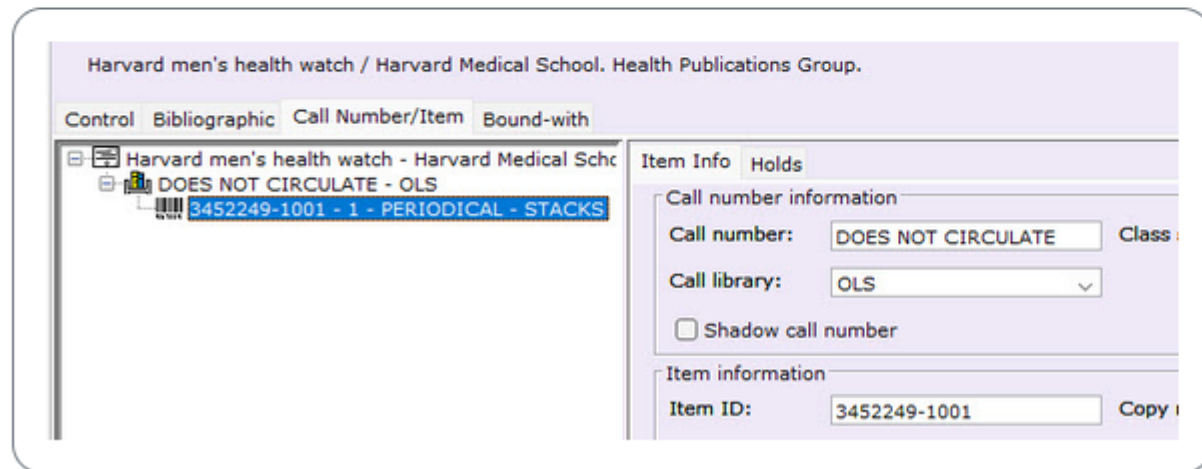
Training & Documentation

Documentation

Serials without Item Records

Some libraries track the receipt of newspapers, newsletters, and other serial publications by using the Serials Module but do not add an item record to the catalog. These items are not barcoded and are regularly for in-house use only.

If you use the Serials Module in this way, please add a single item to the record and update the call number to something like "IN HOUSE USE ONLY" or "DOES NOT CIRCULATE" as shown in the screenshot below.



The screenshot displays a library catalog record for "Harvard men's health watch / Harvard Medical School. Health Publications Group." The record is viewed in the "Call Number/Item" tab. The left sidebar shows a tree structure with the following items:

- Harvard men's health watch - Harvard Medical Sch...
- DOES NOT CIRCULATE - OLS
- 3452249-1001 - 1 - PERIODICAL - STACKS

The right pane shows the "Item Info" tab with the following fields:

- Call number information:**
 - Call number: DOES NOT CIRCULATE
 - Call library: OLS
 - ☐ Shadow call number
- Item information:**
 - Item ID: 3452249-1001

NEW!

Training



**New
Training
Alert**

SWAN Help Desk Orientation

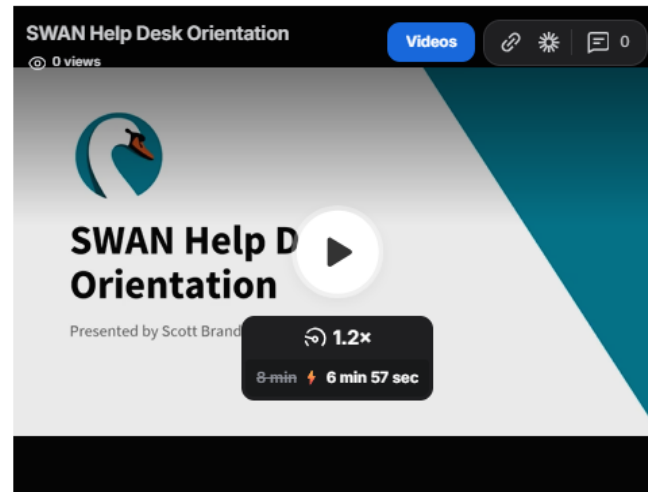
Webinar 30 minutes [HalolTSM Technology & IT](#)

Last Updated: March 30, 2025

Presenters

Scott Brandwein, *Assistant Director*

This video will give you an orientation of the new SWAN Help Desk system launching April 29th, 2025. It will provide a look into the interface, including creating tickets, using our service catalog, and tracking and updating your open tickets. Finally it provides some information on transitioning to the new system, ticket statuses, and e-mailing tickets.



[Take It Today](#)

User Group Updates

Recordings or summaries of group meetings available on the [SWAN support site](#).

Cataloging Working Group

- CMC update
- Backstage update
- WhaZoodles
- Official RDA
- Getting the word out

Meeting minutes:

<https://swanlibraries.net/meeting/94952>

Discovery & User Experience Working Group

- Continuing to plan enhancements to the My Account area of the catalog
 - Making the links menu and account menu dropdowns clearer
 - Improving Settings pages
 - Better recommendations
- Preparing for usability testing in September

Upcoming Events

Register now for **2026** user groups,
governance meetings, and office hours!

swanlibraries.net/meetings



SWAN Expo 2026! (Aug 21)

Next Fireside Chat: August 25 @ 11AM

